



**Q. How close is the Hall to the University?**

**A.** Wolfson is situated approx three/four miles from the main campus.

**Q. Is there a bus that goes to the University from the Hall?**

**A.** Wolfson Hall runs a charter bus (for which there is an additional charge) in the morning and afternoon. The 'Student Representative Council' also runs a bus in the evenings which goes to most of the halls. See <http://www.glasgowstudent.net/services/minibus/> for more details.

**Q. What is the Office contact number?**

**A.** (0141) 330 3773.

**Q. What are the Office opening hours?**

**A.** There is reception cover 8am - 5.30pm Monday to Thursday & 8am - 5pm Friday.

**Q. Is there anyone available out of Office hours?**

**A.** There is also cover by a Duty Warden and Night Security Officer outwith these hours.

**Q. Can I arrive before the start of term?**

**A.** Yes, a booking form will be included in your accommodation offer.

**Q. Can I extend my stay over the summer months?**

**A.** Limited availability of accommodation depending on Conference bookings. Information will be available in term 3 concerning this.

**Q. Can I possibly look around a typical room before I decide to accept?**

**A.** Yes, please confirm directly with the Hall prior to your visit (just in case all rooms are occupied). You can also view a tour online. See <http://www.gla.ac.uk/services/residentialservices/undergraduate/cateredaccommodation/wolfsonhalltour/> for more details.

**Q. Are there medical facilities near the Hall?**

**A.** The nearest Health Centre is located approximately 1.5 miles away.

**Q. Are there shopping facilities near the Hall?**

**A.** A newsagent, hairdresser and bank are approximately 10 minutes walk away. There is also a large supermarket about 20 minutes walk from the hall.

**Q. Does the residence have student cooking facilities?**

**A.** There are small pantry kitchens in each block with limited facilities. There are also snack and drinks vending machines on site.

**Q. Are kitchen utensils, crockery supplied?**

**A.** No, please bring your own if you intend to use the kitchen areas.

**Q. Can I bring my bike?**

**A.** Yes, there are two bike sheds. Details will be given out at the start of Term 1. Students must insure their own bike.

**Q. Is there a car park attached to the Hall?**

**A.** Limited car parking is available at the hall. All cars should be registered at the Hall Office.

**Q. Is there a phone in my room?**

**A.** Yes

**Q. Is there a data/internet link in the room?**

**A.** Yes



**Q. How often does my room get cleaned?**

**A.** Rooms are cleaned once a week and access is required from 9:00 am. The room must be left tidy and desktops clear to allow domestic staff to carry out their work. Any sensitive items i.e. contact lenses, medical equipment must be removed to allow a full clean around the sink area etc. Bed Linen is provided by the hall and clean linen is distributed fortnightly. Wastepaper bins are emptied daily. If you do not wish to be disturbed please leave your bin outside your room for the cleaner to collect.

**Q. Can I bring my own TV?**

**A.** Yes you can bring your own TV but Students must obtain their own TV licence, click here for more information. See <http://www.tvlicensing.co.uk/index.jsp> for more information.

**Q. What is the surrounding area like?**

**A.** Wolfson is set in lovely grounds and is next to the 'Garscube Sports Complex'.

**Q. Do I need to take everything out of my room at Christmas and Easter Holidays?**

**A.** No. Your accommodation contract covers these periods.

**Q. Can my friends stay overnight?**

**A.** Yes, 24 hours notice is required to be given (or notice given on a Friday for Sunday arrivals). All guests must be registered at the Hall Reception. Maximum of 3 consecutive nights stay allowed.

**Q. What happens if I lose my keys?**

**A.** Spare keys are available from the Hall Office. A form must be completed and if the keys are not found then you will be charged for each key lost.

**Q. What happens to my mail/parcel delivery?**

**A.** On arrival you will be given a mail box key. When mail is sorted any parcels/letters too big to be posted through the mail box will be kept in the Office and a slip written out requesting that you pick up your post as soon as possible.

**Q. Anything else that would be useful for me to bring?**

**A.** Towels are essential, a tea towel is also a good idea as is bringing a mug, plate, small bowl and some cutlery. You will also need laundry powder/tablets. A Glasgow street guide is always useful.